

# Here's how it works!

## Helpful Tip

Learn the details of your insurance coverage! Read through your policy or call your insurance agent to fully understand your coverage.

Avis Budget Group's personal Vehicle Replacement Program offers a wide range of discounted vehicles, tracks vehicle repairs for you, provides free pick-up and drop-off service and bills your insurance company directly so you don't incur any out-of-pocket expenses. Whether you're using your insurance company or personally working with a body shop, you have the home field advantage. Here's how it works for each situation.

## Situation 1: Using Insurance Coverage

You can make a reservation with Avis or Budget in 3 different ways.

### Option 1: Tell Your insurance Agent You Want Avis or Budget

You have the right to choose your car rental company! Most insurance companies have a direct billing option\* with Avis/Budget, but if yours doesn't, just proceed to option 2 or 3.

### Option 2: Book Online

Visit [carintheshop.com](http://carintheshop.com) and select your car insurance company name, pick-up date/time and location.

### Option 3: Call to Reserve Your Car

To book Avis call: **1-866-607-1403**

To book Budget call: **1-866-438-6165**

Remember to have your insurance company information, i.e., your insurance agent contact, insurance company address and claim number when you arrive at the location.

\*Avis/Budget has the ability to direct bill all insurance companies so you incur no out-of-pocket expenses.

## Situation 2: Not Using Insurance Coverage

Having your car serviced and not going through your insurance company? Avis Budget Group provides 2 simple ways to make a reservation.

### Option 1: Book Online

Visit [avis.com](http://avis.com) or [budget.com](http://budget.com) and select a pick-up date/time and location. Proceed using your employee discount to make your reservation.

### Option 2: Call to Reserve Your Car

Let the agent know your pick-up date and time. Please provide your employee discount when booking your reservation.

To book Avis call: **1-800-331-1212**

To book Budget call: **1-800-527-0700**



## Helpful Tip

Need pick-up service? Call your local Avis/Budget location directly to schedule this free service.

To find Avis or Budget neighborhood location contact information, visit [avis.com](http://avis.com) or [budget.com](http://budget.com) and perform a search by zip code.

**Note: Replacement Rentals can be processed at most neighborhood locations.**

